



**External Job Posting
Temporary Position
Family Support Worker-Valemount 15 hrs/week
Wage Grid: 12 (\$29.17 - \$33.49)**

Date: August 5, 2025

Subject: Family Support Worker Job Posting-Valemount

Robson Valley Community Services (RVCS) has a 15 hour per week temporary position available for a Family Support Worker in Valemount. The anticipated start date for the position is as soon as possible. This position requires membership to the UFCW union and is open to all genders. Scheduled hours are to be determined, but must fall between Monday-Friday from 8:00am-4:00pm. This position is dependent on stakeholder funding and is subject to contract agreement renewal/provisions.

If you are concerned that you may not meet one of the requirements of this posting, but are still interested in applying, we encourage you to reach out and see if an accommodation may be available.

How to apply: Please submit your external application and Resume by email, in confidence, Isla Jackman, isla@rvcsbc.org and CC ed@rvcsbc.org. Posting is open until filled.

Job Summary

The Family Support Program uses family strengthening framework with the goal to increase family resiliency and well-being by working with families to:

1. Identify and work to decrease significant risk factors for families;
2. Alter negative patterns in the way families react to, and cope with their individual circumstances;
3. Increase families' abilities to anticipate and cope with new challenges;
4. Assist families to increase their confidence and self-esteem.

Key Duties

- Assessment – collection, analysis and judgement to inform decisions and plans for children, youth and their families.
- Interventions – group and individual activities provided to maintain or prompt a planned change in behaviour condition or functioning of children, youth and their families.
- Mutual Aid – Provision of means where families with common concerns connect for the purpose of supporting each other.
- Parent Education – a range of activities and strategies for imparting knowledge, improving skills and building awareness of resources.
- Independence and Transition – cooking, nutrition, consumer/money skills, assessing transportation, responding to an emergent situation
- Teaching, mentoring and reinforcing pro-social life skills
- Connecting children, youth and their families with formal and informal community supports

- Facilitates access and/or transport child and youth to specialized service (i.e. transport to Addiction and/or mental health services).
- Provide support for children or youth experiencing crisis.
- Assist families in identifying and implementing strategies that increase their capacity to cope with and manage their child or youth.
- Participates in Integrated Case Management meetings relevant to the referred child or youth.
- Monitors client's progress and provides follow-up planning.
- Provides supervised access visits, when applicable, that allow for maximum family involvement while ensuring the safety and well-being of children.
- Maintains related records and statistics and provides reports to the supervisor as required.
- Performs other related duties as required.

Community Support

- Promotes public awareness of and support for the program by performing duties such as producing promotional materials and attending community events.
- Liaises with community service providers and other professionals to coordinate service provision, facilitates referrals to the program and represents the organization or program in external events.
- Supports families in the community in a barrier-free system of services, particularly for families facing acute and chronic vulnerabilities.
- Liaises with and/or promotes the interests of families with other community service providers, professionals or school personnel as required.
- Empowers families to draw on their cultural knowledge to build strength, and support areas for growth.

Required Qualifications

Education and Knowledge:

- Diploma in Social Services, child and youth care, or a comparable Diploma in another Human Services discipline.
- Knowledge and demonstrated understanding of parenting skills, problem solving, healthy communication and strategies to enhance family functioning.
- Education in, or demonstrated understanding of strength based family systems and attachment based counselling and support.

Training and Experience:

- One (1) year recent related experience

Other Job Requirements:

- Access to reliable transportation and ability to travel throughout the Robson Valley as required.
- Ability to provide services on a flexible schedule if required (mornings, afternoons, evenings, weekends) if required.
- Current Criminal Record Check or ability to obtain a clear CRC.

Posted on internal union information boards in the Valemount and McBride offices.