



Proudly serving the Robson Valley since 1980

CONTACT

1-844-324-2004 (toll-free)

(250) 566- 9107 (Valemount)

(250) 569- 2266 (McBride)

info@rvcsbc.org

REGULAR HOURS

Monday	8:30am-4:00pm
Tuesday	8:30am-4:00pm
Wednesday	8:30am-4:00pm
Thursday	8:30am-4:00pm
Friday	8:30am-4:00pm

THIS PROGRAM IS IN PARTERSHIP WITH THE

Ministry of Attorney General
& Department of Justice Canada



Department of Justice
Canada

Ministère de la Justice
Canada



BRITISH COLUMBIA
Ministry of
Attorney General

FAMILY COURT SUPPORT PROGRAM INFORMATION

The Family Court Support program offers free and confidential assistance to self-identified survivors of all genders of intimate partner and family violence from the Robson Valley who are contemplating or are engaged in proceedings under the *Family Law Act*, where the matters are being heard in Provincial Court or where the survivor may wish to access consensual dispute resolution processes.

The areas covered include protection orders, legal aid applications, guardianship and parenting time, parental responsibilities, child support, spousal support, Family Maintenance Enforcement Program (FMEP), mobility/relocation, and direct assistance or referrals to non-legal services such as counselling, transportation, housing, financial assistance and benefits, health, and other social services.

THE SERVICES WE PROVIDE

- Providing family law related information including understanding the court processes, the *Family Law Act* in Provincial Court, and roles and responsibilities of the participants.
- Connecting clients to legal information and assistance including legal aid, duty counsel, private lawyers, family justice counsellors, and other legal services
- Assist clients with completing court forms, applications and appeals for legal aid and referrals to relevant services.
- Supporting the safety and well-being of survivors before, during, and after a family law case with risk identification and safety planning.
- Provide a safe and confidential space to attend virtual meetings or hearings if needed.
- Accompany clients to court appearance to provide support and clarity.
- Where possible, provide information, support, and accompaniment to choosing out of court processes.

HOW TO ACCESS OUR SERVICES

- Referrals can be self-directed by contacting our office and filling in a request for service form, offered by community partners, or from agency staff with client consent.

WHAT TO EXPECT

- During the intake interview, we will identify the legal and non-legal issues you need help with and work together to organize and prioritize next steps by building a case management plan together. We understand that each survivor's journey is unique, and that family law is complex. If new issues arise, we will revise the case management plan to reflect your priorities.
- Our goal is to provide services that are confidential, safe, respectful and accessible, and to help you make informed decisions for yourself and your family.

ENDING SERVICES

- At any point, clients are able to refuse support and end their services.
- Services may be concluded for a variety of reasons including but not limited to client goal completion or is no longer interested in services offered through this program.

If you have any questions or concerns, please let the Family Court Support Coordinator know or email feedback@rvcsbc.org.

Valemount: PO Box 1171, Valemount, BC, V0E 2Z0
McBride: PO Box 430, McBride, BC, V0J 2E0