



Proudly serving the Robson Valley since 1980

CONTACT

1-844-324-2004 (toll-free)

(250) 566- 9107 (Valemount)

(250) 569- 2266 (McBride)

info@rvcsbc.org

PROGRAM HOURS

Monday	8:30am-4:00pm
Tuesday	8:30am-4:00pm
Wednesday	8:30am-4:00pm
Thursday	8:30am-4:00pm
Friday	8:30am-4:00pm

THIS PROGRAM IS FUNDED BY

The Ministry of Public Safety
Solicitor General



Ministry of
Public Safety and
Solicitor General

STOPPING THE VIOLENCE OUTREACH PROGRAM INFORMATION



The Stopping the Violence Outreach Program or STV-O, works with self-identified women and their dependent children who are at risk of, or experiencing violence. STV-O staff provide clients with the tools to transition out of violence, or live safely within their violent relationships. STV-O staff are trained to provide clients with legal supports, accompaniment to RCMP, court accompaniment and support, housing solutions, safety planning and financial planning.

THE SERVICES WE PROVIDE

- Support for self-identified women who are at risk of, or have experienced violence in their lifetime. "Violence" includes intimate-partner violence, abuse from caregiver, violence in other types of relationships and being at risk of experiencing violence.
- Support for clients who wish to;
 - Apply for their own bank account
 - Apply for their ID if they don't have access to theirs for whatever reason
 - Find housing supports
 - Create safety plans for themselves and their dependants
 - Have support while connecting with the RCMP, or accompaniment to court.
- Increasing awareness of available supports and services that may benefit them during their transition to living in safety, including referrals to counselling, children's mental health programming, and family support.

HOW TO ACCESS OUR SERVICES

- Self-referrals can be made by calling 1-844-324-2004 and asking to be directed to a Stopping the Violence Outreach Worker.
- Referrals may also be made internally from our other programs, or externally from other community agencies such as Northern Health, MCFD & more.

WHAT TO EXPECT

- Once a referral has been made to the Stopping the Violence Outreach Program, an Outreach worker will phone you to ensure program sustainability, and walk you through the intake process.
- Staff will work to develop goals for service in collaboration with the client and their family, while also ensuring safety of the client by allowing them to set safety parameters of ongoing contact.
- Implementation of service plan to reach identified goals.
- Goals are reviewed and updated as necessary on an ongoing basis, with full file reviews taking place every three months.

ENDING SERVICES

- Services may be concluded at any time at the client's request, and their file may be re-opened at any time at their request as long as they still meet the requirements of the program.
- Services may also be concluded if the client has met their service delivery goals.

If you have any questions or concerns, please let the
STV Outreach Worker know or email feedback@rvcsbc.org.

Valemount: PO Box 1171, Valemount, BC, V0E 2Z0

McBride: PO Box 430, McBride, BC, V0J 2E0