



Proudly serving the Robson Valley since 1980

CONTACT

1-844-324-2004 (toll-free)

(250) 566- 9107 (Valemount)

(250) 569- 2266 (McBride)

info@rvcsbc.org

PROGRAM HOURS

Monday	8:30am-4:00pm
Tuesday	8:30am-4:00pm
Wednesday	8:30am-4:00pm
Thursday	8:30am-4:00pm
Friday	8:30am-4:00pm

THIS PROGRAM IS FUNDED BY

The Ministry of Public Safety
Solicitor General



Ministry of
Public Safety and
Solicitor General

POLICE-BASED VICTIM SERVICES PROGRAM INFORMATION



The Victim Services Coordinator provides free support to people who are victims and/or witnesses to all types of crime or trauma. The Coordinator offers guidance, advocacy, and information to clients going through the legal system. Staff are trained and skilled at supporting clients who are experiencing the immediate trauma and grief as a result of a critical incident and supports individuals on an emotional and practical level for the entire process of the incident (from the immediate occurrence through to the months of judicial processing).

THE SERVICES WE PROVIDE

- Criminal justice information and support.
- Safety planning.
- Practical and emotional support.
- Information and referrals.
- Respond to police call-outs and provide critical incident response to victims and their family members in the immediate aftermath of crime or trauma.
- Stress debriefing after a critical incident in the workplace, schools and community.

HOW TO ACCESS OUR SERVICES

- The RCMP will always seek to obtain consent for a referral to victim services from the victim themselves. However, the RCMP's victim assistance policy and referral process allows proactive referrals in specific situations and police are allowed to pass on limited personal information to the Victim Services Program if the police officer believes it would be in the victim's best interest.
- This policy recognizes the Victim Services Coordinator is the best person to explain offered services, ensuring a balance between victims' privacy concerns and their right to receive services.
- If the victim chooses not to use the available assistance, no further contact will be made. However, they will be encouraged to contact victim services should they change their mind.
- Referrals can also be made self requested, or by community partners with client consent.

WHAT TO EXPECT

- Lessen the impact of crime and trauma on victims and their families and assist them in their recovery.
- Enhance victim safety and help reduce the risk of further victimization.
- Increase victims' level of participation in the criminal justice system.
- Prepare victims acting as witnesses for court proceedings.

ENDING SERVICES

- Services may be concluded for a variety of reasons including but not limited to client goal completion, client needs are no longer a good fit for the program or is no longer interested in services offered through this program.

**If you have any questions or concerns, please let the
Victim Service worker know or email feedback@rvcsbc.org.**

Valemount: PO Box 1171, Valemount, BC, V0E 2Z0

McBride: PO Box 430, McBride, BC, V0J 2E0