



Proudly serving the Robson Valley since 1980

CONTACT

1-844-324-2004 (toll-free)

(250) 566- 9107 (Valemount)

(250) 569- 2266 (McBride)

info@rvcsbc.org

PROGRAM HOURS

Monday	8:30am-4:00pm
Tuesday	8:30am-4:00pm
Wednesday	8:30am-4:00pm
Thursday	8:30am-4:00pm
Friday	8:30am-4:00pm

THIS PROGRAM IS FUNDED BY

The Ministry of Children & Family Development



BRITISH COLUMBIA
Ministry of Children
and Family Development

FAMILY SUPPORT PROGRAM INFORMATION



The Family Support Worker can assist families in working towards a stable and healthy foundation for the home environment, to support family members struggling with parenting, communication, conflict resolution and life skills.

THE SERVICES WE PROVIDE

The Family Support Program provides a range of community-based services to families experiencing parenting difficulties. There are two primary areas that the Family Support program provides support, both of which are free of charge:

1) Family Support

This program provides parenting support to families who have experienced child protection interventions and to families who self-identify a need to develop or enhance their family functioning. Family Support workers are able to provide assessment, mutual aid and parenting education. They may also lead parenting and other skills groups.

2) Child and Youth Support Needs

This program provides services to children or youth who have been removed or are at risk of being removed from their families, or children with mental health disorders, or children who are at risk of developing mental health disorders (ages 0-18). Family Support workers provide teaching, mentoring, life-skills, share additional supports, facilitate access, skills development and assist families with coping strategies.

HOW TO ACCESS OUR SERVICES

- Referrals can be made by individuals and families, from the community by contacting our office & filling out [a request for service form](#).
- Referrals also come from MCFD. Preference is given to MCFD files in the case of waitlist, and such files may be guided by MCFD criteria.

WHAT TO EXPECT

- Once referred to the program, a Family Support worker follows up to complete the intake process and ensures program suitability.
- Services are provided by outreach, in the community, office and in-home.
- Weekly or bi-weekly sessions, depending on availability and client need.
- Trauma-informed approach to service care.
- The worker works with the client(s) and MCFD, if applicable, to develop goals. Services are client-centered and goal-oriented.
- Once goals have been developed, the worker works with families to create and implement a service plan.
- Workers will complete regular file reviews every three months to measure goal progression and determine if new goals are to be added.

ENDING SERVICES

- Services may be concluded for a variety of reasons, including if client(s) goals have been met, they're no longer interested in attending, MCFD no longer requires client attendance, client relocates, or if the client is no longer a fit for the program.

If you have any questions or concerns, please let the Family Support Worker know or email feedback@rvcsbc.org.

Valemount: PO Box 1171, Valemount, BC, V0E 2Z0

McBride: PO Box 430, McBride, BC, V0J 2E0